














# Product safety & warranty information

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Gabb® Watch 3/3e ©

# Important Safety & Precautions

	The device is water-resistant, but submerging the device underwater is not recommended.		Do not use or set up your device while driving.
	Turn off the device when boarding an aircraft.		Do not attempt to modify or disassemble the device and battery, which may cause injury and void the warranty.
	Do not expose your device to any source of fire, such as gas fumes, to prevent explosion.		Do not dispose of your device in fire.
	Do not talk or text with your device while walking.		Keep your device away from anything with a magnetic field.
	Do not use your device at gas stations.		Turn off your device when you are near medical instruments to prevent interference.
	Do not use or store your device under extreme temperatures.		Observe the law that may prohibit or restrict use of certain features of your device.
	To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding the device near your ear.		

# FCC Compliance

This mobile device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any change or modification that is not expressly approved by the manufacturer responsible for the compliance of this device voids the user's authority to operate this device.

This mobile device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# Specific Absorption Rate (SAR)

Your mobile device meets governmental regulations for radiation exposure. Your device includes a radio transmitter and receiver. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) set by the Federal Communications Commission (FCC) of the U.S. Government. The RF emission limits set by the FCC employ a unit of measurement known as Specific Absorption Rate (SAR), which measures the amount of RF energy absorbed by a human body when using a mobile device. The applicable SAR limit defined by the FCC for a mobile communication device is 1.6 W/Kg (16 watts per kilogram). The limit is set with a substantial margin of safety to assure the safety of the public as well as to account for any change in ambient environments.

Tests of SAR measurements are conducted by following standard device operating and testing positions under the FCC guidelines with the device transmitting its highest certified power level across all tested frequency bands. The maximum SAR values for this device as reported to the FCC are as follows:

- The highest reported mouth-held SAR value: 1.06 W/Kg
- The highest reported wrist-worn SAR value: 2.53 W/Kg

This device has received Equipment Authorization from the FCC. Detailed SAR information of this device including all the reported SAR values can be found on [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) using the FCC ID of this device: RYQGW23.

When using the watch near your face, keep a minimum separation of 10 mm to ensure exposure levels remain at or below the tested limits.

**About wrist-worn testing**

To test wrist-worn SAR value, this device has been tested and meets the FCC RF exposure guidelines for use at 0 mm with an accessory that contains no metal substance.

**§15.19 (a)(3)**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**§15.21**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**WEEE**

This device must not be disposed of as normal household waste, in accordance with the EU directive for waste electrical and electronic equipment (WEEE 2002/96/EC). Instead, it should be disposed of by returning it to the point of sale, or to a municipal recycling collection point.

# Battery Safety Measures

- Do not disassemble, crush, deform, or probe the device's battery.
- The recommended operating temperatures are 0 °C to 35 °C and the storage temperatures are -20 °C to +45 °C. Extreme temperatures can damage the device and reduce the charging capacity and lifespan of your device and battery.
- Do not attempt to modify, tamper, or reengineer the battery.
- Do not attempt to insert foreign objects into the battery.
- Do not immerse the battery in water or other types of liquid.
- Do not expose the battery to liquids, chemicals, and sources of fire to prevent explosion or other hazards.
- Only use the specified battery for the device.
- Only use qualified charging accessories. Use of unqualified battery or charging accessory may result in risk of leakage, fire, explosion, or other hazards.
- Do not short-circuit the battery.
- Avoid bringing metal into contact with batteries.
- Use of battery by children must be supervised.
- Only authorized service providers shall replace the battery. In the event of battery replacement, the battery must be replaced with a new battery that meets the specified standard.
- Dispose of used batteries in accordance with the regulations where you are using the device.
- Avoid dropping the device or the battery on hard surfaces to prevent damages.
- Improper use of battery may result in damage, injury, or other hazards, and voids the warranty.
- Only use qualified adapters.

## **Proposition 65 Warning**

Our products include a Proposition 65 Warning as this product contains an internal battery. In compliance with Proposition 65 and to be transparent we include this warning as batteries in this device do contain lead, which can be hazardous if broken open. We caution all users to not disassemble the device or tamper with the battery at any time. If you need any assistance with your watch and/or its battery please contact Customer Support and we will be happy to assist you.

# Maintenance & Care

For optimal performance, please observe the guidelines below for maintenance and care of the device.

- Clean your device with a soft, dry cloth when it is switched off.
- Avoid using or storing your device under excessive moisture or extreme temperatures.
- Do not subject your device to severe shock to prevent damage or malfunctioning.
- Do not place heavy objects on top of your device.
- The screen surface is subject to scratches. Avoid contact with sharp objects. Non-adhesive generic screen protectors designed specifically for LCD panels may help.
- Do not expose your device to extreme heat or direct sunlight for prolonged periods to prevent damage arising from overheating.
- Do not use paper towels to clean the screen.
- Do not clean the device with alcohol, cleaning detergent, solvents, or abrasive substances.
- Do not attempt to disassemble, repair, or make any modifications to your device. Doing so will cause damage or injury, and will void the warranty.
- Repair shall be conducted by authorized, trained technicians.
- Store your device in a dry, cool place.
- Keep your device away from flammable liquids, gases, or explosive materials.
- Do not wear the device while it is being charged.
- Do not place metallic or magnetic objects near the charging part of the device.
- Do not place your device in or near heating equipment such as water heaters, microwaves, or cooking appliances.

# Proper Product Handling

## About device water-resistance

**1.** Your watch is water-resistant (IP68 rated), but not water-proof. For instance, your watch can withstand rain, splash, sweat, and hand-washing, but submersion below shallow depths or high velocity water such as diving and snorkeling is not recommended.

**2.** It is advised to avoid submerging your watch into swimming pools and sea water, as swimming pools and sea water contain high amounts of chlorine and salt respectively, which may damage parts of your watch.

**3.** Water resistance is not permanent, and the following conditions may impact the performance and should be avoided:

- Dropping your watch from an elevated place
- Impacting your watch by heavy objects
- Exposing your watch to soap or shower gel
- Exposing your watch to perfumes, solvents, detergents, pesticides, lotions, acidic liquids, and hair dye
- Exposing your watch to high ambient temperature, like wearing it in a steam room or in a sauna

If your watch gets into contact with the substances mentioned above, clean it with fresh water immediately and apply dry cloth (lint-free).

**4.** In case your watch gets wet, dry it with lint-free cloth. If the speaker sound is muffled due to accidental submersion of the watch, don't insert any object into the microphone or the speaker port and don't shake the watch to empty the water out. Simply place your watch in a place with good air circulation and away from harmful substances mentioned above. The evaporation process will bring the speaker back to normal.

### **Note about IP68 protection of your watch:**

Your watch complies with the requirement and acceptance condition of IEC 60529 Edition 2.2: 2013 Degrees of Protection Provided by Enclosures – IP68. This indicates that your watch meets the First Characteristic Numeral 6 for Degrees of Protection against Access to Hazardous Parts and against Solid Foreign Objects, and the Second Characteristic Numeral 8 for Degrees of Protection against Ingress of Water.

## **Keep out of reach of small children**

Do not leave your device and its accessories within the reach of small children. Your device includes small parts that may detach and cause a choking hazard. They could hurt themselves or damage the device.

## **Beware of magnetic fields**

Do not expose your device to objects or equipment that have magnetic fields, for instance, hospital MRIs. Magnetic fields may negatively affect the proper functionality of your electronic device. If an anomaly occurs, take your device to an authorized, trained personnel for diagnosis and repair.

## **About charging**

Only use qualified charging accessories. Use of unqualified charging accessories may damage your device and void the warranty.

Avoid charging your device in a wet environment or place with extreme temperatures. If your charging accessory is wet or damaged, do not use it to charge your device.

**Warning: Warranty will become void if cover on bottom of watch is removed.**

## Device heating

There are conditions when your device may become warm:

- It is being charged.
- It is under direct sunlight for a lengthy period.
- It is inside a vehicle without air conditioning turned on.
- It is undergoing a software/firmware upgrade.
- It is transferring data.
- It is making long calls.
- It is in a low cell signal area.

If you experience discomfort, take off the watch immediately. If the overheating message appears on the device display device, take off the watch immediately and store it in a cool, dry place.

## Sensitive skin

Some users may experience allergies when wearing wearable electronic devices for a prolonged period, due to skin allergies, environmental factors or irritants. When an allergic reaction occurs, take your device off for a while.

It is suggested to keep your skin clean and dry to reduce the likelihood of allergies. Also, loosening the wrist band a bit may help with the condition.

If your skin shows allergic symptoms around the area where you wear the device, consult a physician immediately.

## Protect your hearing

This device can generate loud sounds. To prevent possible hearing damage, do not listen at high volume levels for prolonged periods. Avoid holding your device near your ear for a long period if it is set at high volume.

If you experience any discomfort or temporary hearing difficulty when listening to audio files from your device, discontinue the use and consult a physician immediately regarding the symptoms.

## **Safety in driving**

Do not use or set up your device while driving. Use of wearable devices while driving could put you and others at greater risks of accidents causing serious injury, casualty or property loss. Abide by the traffic laws and regulations on the use of wearable devices in the jurisdictions where you drive.

It is user's sole responsibility to pay full attention to driving.

## **Safety in aircraft**

Switch your device off when you are on an airplane, as the radio waves from your device may affect in-flight avionics, which may impact safety during the flight. The use of communication devices on an aircraft is against the law. Be sure to follow the regulations imposed by your government. If you need to use your device on the aircraft, be sure to switch to Airplane Mode if it is supported in your device.

## **In a hospital**

Switch your device off when you are in a hospital or healthcare facilities. Your device generates RF frequency that may cause interference with critical medical instruments. This may result in a faulty or an anomalous diagnosis. In addition, some instruments in healthcare facilities may radiate strong magnetic fields that negatively impact the functionality of your device.

## **Gas station and explosive hazards**

When you are at gas stations or environments with explosive hazards, obey all the posted warning signs to turn off your device.

## **Pacemakers and hearing aids**

People with hearing aids or pacemakers may experience interference when using this device. The level of interference depends on the type of hearing aid or pacemaker, as well as the distance from the interference source.

It is recommended to increase the separation between this device and the hearing aid/pacemaker to reduce the interference. You may also consult your physician to discuss alternatives.

## **Disposal and recycling**

Do not dispose of this device in a household garbage bin.

Products with this label must be taken to specific collection points at the end of their life.

You can learn more about how to recycle your mobile device by visiting the CTIA website at [www.ctia.org/news/how-to-recycle-your-mobile-device](http://www.ctia.org/news/how-to-recycle-your-mobile-device)



# Limited Warranty

Your product is warranted that it is free from any defects in workmanship and materials, under normal use and condition, for a period of **1 year** from the original date of purchase shown on your original invoice or receipt. If any such defects are found in this product within the applicable warranty period, the manufacturer (Gabb Wireless Inc.) shall, at its discretion during the applicable warranty period, carry out repair or replacement for the defected product or part. Such repair or replacement is subject to verification of the defect or malfunction and proof of purchase shall be confirmed by showing the model number on receipt or invoice with the original date of purchase.

The warranty does not apply if any of the following circumstances occur:

- The warranty period has expired.
- Proof of purchase is absent.
- Transfer or resale of the product from any third party, including, but not limited to, any subsequent purchasers or owners of the product.
- Normal wear and tear of the product due to natural ambient conditions or force majeure, such as humidity, oxidization, corrosion, penetration of liquids, and extreme temperatures.
- Damage caused by connection with accessories, equipment, or peripherals that are not specified by the manufacturer or not compatible with this product.
- Damage caused by disassembly, modification, or repair performed by unauthorized technician or individual.
- Damage caused by non-compliance with the recommended device use instructed in the User's Manual.
- The IMEI label on this product has been modified, altered, or removed.

The purchaser or user will be responsible for any cost regarding replacement of parts, reinstallation, transportation, and any other cost that may be incurred for the repair or replacement if any of the circumstances mentioned above are determined.

This warranty statement constitutes the entire expressed warranty, and there are no other expressed warranties, regardless of written, oral, or implied manner. This limited warranty applies only to the original purchaser of the product and cannot be transferred or assigned to any subsequent owner or user. No other party, whether dealer, service center, or agent, or employee(s) of such, is authorized to extend or transfer this warranty. As permitted by applicable laws, this warranty statement does not cover any indirect, incidental, or consequential loss or damages of any nature, including, but not limited to, loss or damages caused by commercial or financial activities.

To the extent the law permits, the repair or replacement of this product does not, under any circumstances, extend the original warranty period. However, the repaired or replaced parts are warranted in the same manner.

NOTE: For any additional questions regarding our warranty policy, please visit [gabb.com/support](http://gabb.com/support), or email us at [support@gabb.com](mailto:support@gabb.com).